ANNEXURE A

CHAPTER 5 - FUNCTIONAL SERVICE DELIVERY REPORTING TABLE OF CONTENTS

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AMAHLAHTI MUNICIPALITY GENERAL INFORMATION

Reporting Level	Detail	Total
Overview:		
Information:	Geography:	
miormation.	Geographical area in square kilometers	10000
1	Source of information	estimate
'	Source of information	Collinate
	Demography:	
2	Total population	139035
	Source of information	stats s.a
3	Indigent Population	26571
	Source of information. Indigent is defined as persons earning less than R1100.00	
	per month.	
4	Total number of voters	66240
5	Aged breakdown:	
	- 65 years and over	10712
	- between 40 and 64 years	27358
	- between 15 and 39 years	<i>53532</i>
	- 14 years and under	47433
	Source of information	stats s.a
ϵ	Household income:	
	- over R3,499 per month	342
	- between R2,500 and R3,499 per month	362
	- between R1,100 and R2,499 per month	531
	- under R1,100 per month	26571
	Source of information	stats s.a

Key Performance Area	Performance During the Year, Performance Targets Against Actual Achieved and Plans to Improve Performance	Current	Target
	Ensure proper administration functions. Preparation of Agendas for Council Exco and Standing Committees Preparation of minutes for the above and archives. Co-ordinate with other spheres of government. Political transformation which is inclusive and fosters internal co-operation. Recognise social needs of the communities and provide a better life for all.		

Function:	Executive and Council
Sub Function:	N/A

Reporting Level	Detail		
Overview:	Amahlathi has an Executive Committee consisting of 7 members including the Mayor		
	and 6 Portfolio Councilors.		
	and a remain deal remains		
Description of the	The function of executive and council within the municipality is administered as follows.		
Activity:	All matters adopted by the Executive Committee are reported to the Council. Matters		
	beyond the mandate of the Executive Committee (for example; raising of loans, approval		
	of budgets, adoption of IDP, adoption of by-laws, appointment of Municipal Manager)		
	are referred to Council for a decision		
	i) Standing Committee on Promotion of Tourism and Economic Development		
	To advise and co-ordinate all L.E.D. and Tourism projects.		
	Establish a vibrant L.E.D. and Tourism Unit in Amahlathi.		
	Stabilish a vibrant c.E.D. and rounsin officin Arianiann. Ensure disadvantaged Communities are involved and stimulate economic growth.		
	· ·		
	 Promote S.M.M.E. and network with other Institutions to create employment. Attract business to Amahlathi 		
	ii) Standing Committee on Service Delivery		
	Priority needs for local community and ensure that communities have access to at		
	least the minimum level of basic services.		
	2. Electricity.		
	3. Engineering Services.		
	4. Municipal Infrastructure.		
	5. Water and Sanitation.		
	6. Roads.		
	iii) Standing Committee on Health & Social Services and Protection Services.		
	1. Nursing Services.		
	2. Health Services.		
	3. Solid Waste.		
	4. Refuse Removal.		
	5. Environmental Issues.		
	6. Libraries.		
	7. Disaster Management.		
	8. Traffic Control.		
	iv) Standing Committee on Human Resources and Admin		
	Personnel and related matters.		
	2. HR Policies.		
	3. Performance Contracts.		
	Administrative Support to Council Activities.		
	5. Preparation of Agendas for Council and Exco.		
	6. Minutes.		
	7. By-laws.		
	8. Land Transactions (including sales, sub-divisions, rezoning etc.).		
	9. Housing.		
	v) Standing Committee on Finance		
	Standing Committee on Finance Financial Regulations and By-laws.		
	Credit Control and Debt Collection.		
	Tariff Policies.		
	Annual Operating and Capital budgets. Figure 2 Statements.		
	5. Financial Statements.		
	6. Monthly and quarterly Financial Reports.		
	vi) Standing Committee on Community Empowerment and SPU.		
	1. Youth.		
	2. Gender.		
	3. Disabled.		
	4. Ward Committees.		
	5. Sport.		
	6. Special Programmers.		
Analysis of the	Statistical information	TOTAL	TARGET
Function:			<u>L</u>
	1 Councilor detail:		
1			

Total number of Councilors	39	
Number of Councilors on Executive Committee	7	
2 Ward detail:		
Total number of Wards	20	
Number of Ward Meetings	Held Monthly	
3 Number and type of Council and Committee meetings:		
council meetings including special meetings	14	9
executive committee meetings including special meetings	17	15
standing committee meetings 6 different committees	58	60

Key Performance Area	Performance During the Year, Performance Targets Against Actual Achieved and Plans to Improve Performance	Current	Target
	Ensure proper administration functions.		
	Preparation of Agendas for Council Exco and Standing Committees.		
	Preparations of Minutes for the above and Archives.		
	Co-ordinate with other spheres of government.		
	Political transformation which is inclusive and fosters internal co-operation.		
	Recognise social needs of the communities and provide a better life for all.		
	·		

Function: Finance and Administration
Sub Function: Finance

Reporting Level	Detail	Total	
Overview:	Includes all activities relating to the finance function of the municipality. Note: grants information should appear in Chapter 4 on <i>Financial Statements and Related Financial Information</i> .		
Description of the Activity:	The function of finance within the municipality is administered as follows and includes: List administration of each function here: this should detail what is offered, and how it is offered to the community> These services extend to include <function area="">, but do not take account of <function area=""> which resides within the jurisdiction of <national other="" private="" provincial="" sector=""> government. The municipality has a mandate to: </national></function></function> List here> The strategic objectives of this function are to: List here> The key issues for 2002/03 are: <list here=""></list>		
Analysis of the Function:	<provide (as="" a="" information="" minimum):="" on="" statistical=""> 1 Debtor billings: number and value of monthly billings: Function - st function here eg: water, electricity etc> - Number and amount billed each month across debtors by function (eg: water, electricity etc) Note: create a suitable table to reflect monthly billed and received (against</provide>	<total> <number></number></total>	R (000s) <total> <value></value></total>
	billed) across debtors by function (eg: water, electricity etc) 2 Debtor collections: value of amount received and interest: Function - list function here eg: water, electricity etc> - Value received from monthly billings each month and interest from the previous month across debtors by function (eg: water, electricity etc) Note: create a suitable table to reflect amount received from that month's billings plus interest from the previous month across debtors by function 3 Debtor analysis: amount outstanding over 30, 60, 90 and 120 plus days:	R (000s) <total> <received> R (000s)</received></total>	R (000s) <total> <interest></interest></total>
	Function - list function here eg: water, electricity etc> - Total debts outstanding over 30, 60, 90 and 120 plus days across debtors by function (eg: water, electricity etc) Note: create a suitable table to reflect debts outstanding over 30, 60, 90 and 120 plus days across debtors by function	<total></total>	
	Write off of debts: number and value of debts written off: - Total debts written off each month across debtors by function (eg: water, electricity etc) Note: create a suitable table to reflect write offs each month across debtors by function	<number></number>	<i>R (000s)</i> <value></value>
!	Property rates (Residential): - Number and value of properties rated - Number and value of properties not rated - Number and value of rate exemptions - Rates collectible for the current year	<number> <number> <number></number></number></number>	R (000s) <value> <value> <value></value></value></value>

Reporting Level	Detail	To	tal
(Property rates (Commercial):		R (000s)
	- Number and value of properties rated	<number></number>	<value></value>
	- Number and value of properties not rated	<number></number>	<value></value>
	- Number and value of rate exemptions	<number></number>	<value></value>
	- Rates collectible for the current year		<value></value>
7	Regional Service Council (RSC) levies:		R (000s)
	- Number and value of returns	<number></number>	<value></value>
	- Total Establishment levy		<value></value>
	- Total Services levy		<value></value>
	- Levies collected for the current year		<value></value>
8	Property valuation:		
	- Year of last valuation	<year></year>	
	- Regularity of valuation	<cycle></cycle>	
	Indigent Policy:		
	- Quantity (number of households affected)	<total></total>	
	- Quantum (total value across municipality)	<value></value>	
10	Creditor Payments:	R (000s)	
	<list creditors="" here=""></list>	<value></value>	<age></age>
	Note: create a suitable table to reflect the five largest creditors individually,		3
	with the amount outstanding over 30, 60, 90 and 120 plus days		
1	Credit Rating:	R (000s)	
	<list credit="" details="" here="" rating=""></list>	<value></value>	<date></date>
	List here whether your Council has a credit rating, what it is, from whom it		
	was provided and when it was last updated		
12	External Loans:	R (000s)	R (000s)
	- Total loans received and paid during the year	<received></received>	<paid></paid>
	Note: Create a suitable table to reflect the balance of each external loan at		<i>γ</i>
	the beginning of the year, new loans raised during the year and loans repaid		
	during the year as well as the balance at the end of the year. Interest rates		
	payable on each loan, together with the date of repayment should be also		
	disclosed in the table.		
13	B Delayed and Default Payments:		
	<l< td=""><td><value></value></td><td><date></date></td></l<>	<value></value>	<date></date>
	List here whether Council has delayed payment on any loan, statutory	Value	Nudito>
	payments or any other default of a material nature		
	1		
	Note: This information need not be reported here if reported as notes to the accounts.		

Key Performance Area	Performance During the Year, Performance Targets Against Actual Achieved and Plans to Improve Performance	Current	Target
relative to the above	< List here the actual performance achieved over the financial year, and the variance between performance planned and actual performance, providing an explanation of the variance. Also provide details of any improvements planned for next year.		

Function:	Administration and Human Resources
Sub Function:	Human Resources

Reporting Level	Detail		
Overview:	All activities relating to the Human Resource Management function of the Municipality including recruitment, selection and induction. This also includes implementation of applicable legislation and developed policies relating to Human Resources and training staff.		
Description of the Activity:	The function of human resource management within the municipality is administered as follows and includes: i) The Basic Conditions of Employment Act. ii) Labour Relations Act iii) Unemployment Insurance Act iv) Employment Insurance Act iv) Employment Equity Act v) Occupational Health and Safety Act vi) Skills Development Act viii) Municipal Systems Act viiii) The payment and reconciliation of salaries and statutory deductions are administered by the Finance Department. The Amahlathi municipality has a mandate to: i) Personnel administration which includes advertising, recruitment, processing of application forms, short listing and selection. This function also includes conducting of interviews, formal appointment, induction training, the implementation of Employment Equity, undertaking job evaluations and preparation of job descriptions and the administration of conditions of service and code of conduct for all employees. ii) Training and Development Compellation, presentation and monitoring of training. The function also includes the drafting of a skills development and workplace skills plan undertaking skills audit and training needs as well as the conducting of in-service training, mentoring and learnerships. Career pathing is also undertaken so as to determine the career paths for staff which to progress. iii) Occupational Health and Safety Implementing suitable safety standards and ensuring the necessary clothing and equipment used. Assist Employees injured on duty in processing of the necessary claims in terms of the Compensation for Occupational health and Safety Implementing suitable safety standards and ensuring the necessary clothing and equipment sand Diseases Act. iv) Labour Relations Handle labour disputes by dealing directly with trade unions in the case of labour disputes which includes strikes. Deal with the bargaining council on matters for negotiation between employers and employees at National of Provincial level. Handle staff disciplinary and grievance hearings by ensuring that disciplinary		
Analysis of the	Statistical Information	TOTAL	TOTAL
Function:	1 Municipal Staff	244	R 24 956

Key Performance Area	Performance During the Year, Performance Targets Against Actual Achieved and Plans to Improve Performance	Current	Target
	·		
2 3 4 5	Develop and present a programme for improving Municipal Ethics and Industrial relations in the workplace. Develop and implement a training programme for the organization Development and implementation of an Employment Equity Plan Acquisition of equipment for the purpose of presentation of training interventions Implement Financial Administration and Budgeting Prioritise training programme for Management and Staff which includes delegation of power and functions, customer service, problem solving, decision making, abakus, payday, supervisory, secretarial, performance management, computer literacy, conflict resolution, organisational planning, labour law, record keeping, budgeting, financial management, leadership skills, time management and communication skills		
7	Training undertaken	12	26

Function: Finance and Administration
Sub Function: Other Administration (Procurement)

Reporting Level	Detail	To	tal
Overview:	Includes all activities relating to overall procurement functions of the municipality including costs associated with orders, tenders, contract management etc		
Description of the Activity:	The function of procurement within the municipality is administered as follows and includes:		
Analysis of the Function:	<provide (as="" a="" information="" minimum):="" on="" statistical=""> Details of tender / procurement activities: Total number of times that tender committee met during year Total number of tenders considered Total number of tenders approved Average time taken from tender advertisement to award of tender Note: Figures should be aggregated over year across all municipal functions Details of tender committee: Details of tender committee membership Note: List details of each member of the tender committee</provide>	<number> <number> <number> <number> <number></number></number></number></number></number>	

Key Performance Area	Performance During the Year, Performance Targets Against Actual Achieved and Plans to Improve Performance	Current	Target
•	< List here the actual performance achieved over the financial year, and the variance between performance planned and actual performance, providing an explanation of the variance. Also provide details of any improvements planned for next year.		

Function:	Planning and Development
Sub Function:	Economic Development

Reporting Level	Detail	To	tal
Overview:	Includes all activities associated with economic development initiatives		
Description of the Activity:	The function of economic planning / development within the municipality is administered as follows and includes: List administration of each function here: this should detail what is offered, and how it is offered to the community> These services extend to include <function area="">, but do not take account of <function area=""> which resides within the jurisdiction of national/provincial/other private sector> government. The municipality has a mandate to: List here> </function></function> The strategic objectives of this function are to: List here> The key issues for 2002/03 are: List here> 		
Analysis of the Function:	<provide (as="" a="" information="" minimum):="" on="" statistical=""> Number and cost to employer of all economic development personnel: Professional (Directors / Managers) Non-professional (Clerical / Administrative) Temporary Contract Note: total number to be calculated on full-time equivalent (FTE) basis, total cost to include total salary package Detail and cost of incentives for business investment: <li< td=""><td><total> <total> <total> <total></total></total></total></total></td><td>R (000s) <cost> <cost> <cost> <cost> <cost></cost></cost></cost></cost></cost></td></li<></provide>	<total> <total> <total> <total></total></total></total></total>	R (000s) <cost> <cost> <cost> <cost> <cost></cost></cost></cost></cost></cost>
	3 Detail and cost of other urban renewal strategies: <iist details=""> Note: list strategies by project, with total actual cost to municipality for year 4 Detail and cost of other rural development strategies: <iist details=""> Note: list strategies by project, with total actual cost to municipality for year Number of people employed through job creation schemes: - Short-term employment - Long-term employment</iist></iist>	<number></number>	R (000s) <cost> R (000s) <cost></cost></cost>
	Note: total number to be calculated on full-time equivalent (FTE) basis, and should only be based on direct employment as a result of municipal initiatives 6 Number and cost to employer of all Building Inspectors employed: - Number of Building Inspectors - Temporary - Contract Note: total number to be calculated on a full-time equivalent (FTE) basis, total cost to include total salary package 6 Details of building plans: - Number of building plans approved - Value of building plans approved	<number> <number> <number> <value></value></number></number></number>	R (000s) <value></value>

Reporting Level	Detail	Total	
	Note: Figures should be aggregated over year to include building plan		
	approvals only		
7	Type and number of grants and subsidies received:		R (000s)
	list each grant or subsidy separately>	<total></total>	<value></value>
	Note: total value of specific planning and development grants actually		
	received during year to be recorded over the five quarters - Apr to Jun 2002,		
	Jul to Sep 2002, Oct to Dec 2002, Jan to Mar 2003, Apr to Jun 2003.		

Key Performance Area	Performance During the Year, Performance Targets Against Actual Achieved and Plans to Improve Performance	Current	Target
	< List here the actual performance achieved over the financial year, and the variance between performance planned and actual performance, providing an explanation of the variance. Also provide details of any improvements planned for next year.		

Function: Sub Function:	Health Clinics		
Reporting Level	Detail		
Overview:	The Amahlathi Municipality renders the Health service on an agency basis for the department of health in Stutterheim. Amahlathi controls three clinics namely in Stutterheim town and two clinics in Mlungisi. In the other areas the Health service is rendered by the Department of Health and Amatole District Municipality.		
Description of the Activity:	The function for the provision of community health clinics within the municipality is administered as follows and includes the following programmes: General Health, Tuberculosis, Sexual transmitted diseases and HIV/Aids. An extended prgramme for immunization against disease and surveillance of children under five years. Antenatal and postnatal care as well as the provision of contraceptive services. Chronic care, mental health care and information systems are also rendered. All the above functions are rendered on a daily basis Mondays to Fridays. These services extent to include Stutterheim, but does not take in account of the areas which resort under the jurisdiction of the Department of Health and Amatole District Municipality. The municipality has a mandate to: i) To ensure that all households have access to adequate health care services by '2010. ii) To reduce the impact of HIV/Aids in the area by 2008. iii) Ensure and safe and clean environment. The strategic objectives of this function are to: i) Increase access to voluntary counseling and testing to prevent transmission of HIV/Aids. ii) Facilitate improvement of clinics and mobile clinics through out the Municipality iii) Increase law enforcement to reduce poor quality of food being sold in streets and townships. iv) Extend the volunteer health care workers system using community people in preventative health care. The key issues for 2004/05 are: i) All households to have access to adequate health care.		
Analysis of the Function:	Statistical Information	TOTAL	TOTAL
	1 Staff Compliment and Cost Seasonal doctor	15 1	R 1, 691 R 8
4	Number, cost of public, private clinics servicing population: - Public Clinics (owned by municipality) - Private Clinics (owned by private, fees based) Total annual patient head count for service provided by the municipality:	3 nil	R (000s) R 321 nil
	Children under the age of five (5) People over the age of five (5)	9087 50899	
	Estimated backlog in number of and costs to build clinics: Clinics needed	3	R (000s) R 1, 500
	Type and number of grants and subsidies received: Provincial Government Subsidy	1	R (000s) R 1, 681
	6 Total operating cost of health (clinic) function:	3	R 2, 164

Key Performance Area	Performance During the Year, Performance Targets Against Actual Achieved and Plans to Improve Performance	Current	Target
	 i) Services of mobile clinics where there are no fixed clinics. The areas having been negotiated with Department of Health. ii) HIV/Aids programmes to reduce impact. iii) Offering voluntary counseling and testing. iv) Ensure law enforcement to reduce poor quality of food being sold. 		

on: Health
unction: Ambulance

Reporting Level	Detail	To	tal
Overview:	Includes all activities associated with the provision of ambulance services		
Description of the Activity:	The function of provision of an ambulance service within the municipality is administered as follows and includes: List administration of each function here: this should detail what is offered, and how it is offered to the community> These services extend to include <function area="">, but do not take account of <function area=""> which resides within the jurisdiction of <national other="" private="" provincial="" sector=""> government. The municipality has a mandate to: <list here=""> The strategic objectives of this function are to: <list here=""> The key issues for 2002/03 are: <list here=""></list></list></list></national></function></function>		
Analysis of the Function:	<provide (as="" a="" information="" minimum):="" on="" statistical=""> Number and cost to employer of all ambulance service personnel: Professional (Doctors/Specialists) Professional (Nurses/Aides) Para-professional (Ambulance officers qualified) Non-professional (Ambulance officers unqualified) Temporary Contract Note: total number to be calculated on full-time equivalent (FTE) basis, total sect to include total calculated.</provide>	<total> <total> <total> <total> <total> <total> <total> <total></total></total></total></total></total></total></total></total>	R (000s) <cost> <cost> <cost> <cost> <cost> <cost> <cost></cost></cost></cost></cost></cost></cost></cost>
	cost to include total salary package Number and total operating cost of ambulance vehicles servicing population: - Aged less than 10 years - Aged 10 years or greater Note: this figure should be taken from the plant replacement schedule Total annual patient head count: - 65 years and over - between 40 and 64 years - between 15 and 39 years - 14 years and under Note: list total number transported Type and number of grants and subsidies received: < list each grant or subsidy separately> Note: total value of specific health ambulance grants actually received during year to be recorded over the five quarters - Apr to Jun 2002, Jul to Sep 2002,	<total> <total> <total> <total> <total> <total> <total> <total> <total> <total></total></total></total></total></total></total></total></total></total></total>	R (000s) <cost> <cost> R (000s) R (000s) <value></value></cost></cost>
	Oct to Dec 2002, Jan to Mar 2003, Apr to Jun 2003. Total operating cost of health (ambulance) function		R (000s)

Key Performance Area	Performance During the Year, Performance Targets Against Actual Achieved and Plans to Improve Performance	Current	Target
relative to the above	< List here the actual performance achieved over the financial year, and the variance between performance planned and actual performance, providing an explanation of the variance. Also provide details of any improvements planned for next year.		

Function:	Community and Social Services
Sub Function:	All inclusive

Reporting Level	Detail	
Overview:	Includes all activities associated with the provision of community and social services. The key areas in this cluster includes the provision of sportsfields, community halls, libraries, museum, commonages and cemeteries.	
Description of the Activity:	The function of provision of various community and social services within the municipality is administered as follows and includes: i) Libraries - promotion of culture of learning. The municipality provides the services of public libraries operating on a full time basis six days a week in the areas of Stutterheim, Keiskammahoek and Cathcart. These libraries are fully funded by the Municipality. ii) Community halls and sportsfields - This cluster identifies the need for community halls and sportsfields where required. The maintenance is undertaken by the Services Department and the hiring out thereof is under the Administration Department. iii) Cemeteries - The department is involved in identification of the need and the Environmental Health side of this function. The burial and maintenance falls under the jurisdiction of the service Delivery Department. iv) Museums - A Museum is run on a part time basis in Cathcart v) Commonage and Forestation - The letting and maintanance of commonages and fencing falls under the Community Service Department. An Aforestation area in Stutterheim is maintained and timber sold on a yearly basis. These services extend to include urban and rural areas and the Municipality has a mandate to:	
	 i) Improve the quality of life of the community and facilitate the access of the community to resources which includes libraries, sportfields, museums etc. The strategic objectives of this function are to: i) Improve and increase fencing of commonages within the municipality ii) Establish adequate and appropriate cemeteries in urban areas and rural nodes. iii) Promote the culture of learning through the use of libraries. iv) Develop multi-purpose community centers in each area and in densely populated areas. v) Upgrade existing and develop new sportfields and recreational facilities. The key issues for 2004/05 are: i) To supply additional community halls subject to funding ii) Increase number of libraries iii) Increase awareness and culture of learning via the existing libraries iv) Increase membership and improve book stocks at libraries v) Additional Sportsfields and recreation areas subject to funding vi) Obtain sport equipment for use by the community 	

Analysis of the	Statistical Information	
Function:		

1	Nature and extent of facilities provided:	no of facilities:	no of users:
	- Library services	5	48794
	- Museums	1	n/a
	- Other community halls/facilities	16	n/a
	- Sporting facilities (specify)	11	n/a
2	Number and cost to employer of all personnel associated with each community		R(000s)
	services function:		
	- Library services	8	R 470
	- Museums (part time)	1	R 10
3	Total operating cost of community and social services function		R 2255
Key Performance	Performance During the Year, Performance Targets Against Actual	Current	Target
Area	Achieved and Plans to Improve Performance	Guirent	rarget
	i) Create multi-purpose centers		
	ii) Extend the services of libraries in areas where these are not existing		
	iii) Demarcate additional land for cemeteries		
	iv) Access funding from potential sponsors including Department of Sports		
	Arts and Culture so as to involve the communities in recreational		
	activities		

Function:	Housing
Sub Function:	N/A

Reporting Level	Detail		
Overview:	To ensure accessibility to and provision of adequate and sustainable human settlements in the form of housing.		
Description of the Activity:	The function of provision of housing within the municipality is administered as follows and includes: i) Provision of adequate and sustainable housing with related development areas that ranges from professional services to civil services to top structures includes: 1. Provide beneficiary communities with technical and administrative support. 2. Assist beneficiaries in securing ownership. 3. Plan settlements. 4. Complete beneficiary subsidy application forms and deeds of sale. 5. Prepare project applications for funding for approval. 6. Liase with beneficiaries on design of houses to be constructed. 7. Supervise construction work. 8. Certifying progress reports through the Amahlathi inspectors. 9. Receive funding and administer payments. The Amahlathi Municipality has a mandate to: To provide adequate housing (top structure) with related planning and services subject to funding from the Province providing the necessary funds. The key issues for 2004/05 are: Administer identified approved and funded housing projects. Implementation of newly approved projects as well as surveying and town planning of areas for which funding has been made available by Province.		
Analysis of the Function:	Statistical information	TOTAL	TARGET
	Number and cost of all personnel associated with provision of municipal housing: - Professional (Architects/Consultants) - Field (Supervisors/Foremen) - Office (Clerical/Administration) - Non-professional (blue collar, outside workforce) - Temporary - Contract	varies 0 3 0 0 0	3 projects R 311
2	Number and total value of housing projects planned and current: - Current (financial year after year reported on) - Planned (future years) Total project and project value as per initial or revised budget	3 projects 10 projects	21750 166500
3	Xhologha (500 units) and civil services Total number and total value of housing provided during financial year Estimated backlog in number of (and costs to build) housing:	1	12500
5	Need for top structure and civil services and survey etc. Total number appears in IDP, and cost in future budgeted capital housing programmes Type of habitat breakdown: - number of people living in a house or brick structure - number of people living in a traditional dwelling - number of people living in a flat in a block of flats - number of people living in a town/cluster/semi-detached group dwelling - number of people living in an informal dwelling or shack - number of people living in a room/flatlet	n/a n/a n/a n/a n/a n/a n/a	60 000
Reporting Level	Detail	To	tal
		1	17500
Key Performance Area	Performance During the Year, Performance Targets Against Actual Achieved and Plans to Improve Performance	Current	Target

I	I		I	I	I

250 top structures completed	1 projects	4 projects
Consultants appointed for town planning and survey of 2 areas		
Attorneys appointed for attending to deeds of transfer in respect of the Xhologha area		
Subsidy funds transferred to Amahlathi in respect of housing subsidies in respect of Xhologha housing project and also for the survey town planning of Ndakana and two adjacent areas		
Appointment of civil service contractors for the construction of water, sanitation and electricity infrastructure for the Xhologha Housing project		
Appointed and used seven emerging contractors to erect 15 houses in Xhologha. Trained local beneficiaries in the construction of top structures for the remaining 685 Xhologha houses.		
	Consultants appointed for town planning and survey of 2 areas Attorneys appointed for attending to deeds of transfer in respect of the Xhologha area Subsidy funds transferred to Amahlathi in respect of housing subsidies in respect of Xhologha housing project and also for the survey town planning of Ndakana and two adjacent areas Appointment of civil service contractors for the construction of water, sanitation and electricity infrastructure for the Xhologha Housing project Appointed and used seven emerging contractors to erect 15 houses in Xhologha. Trained local beneficiaries in the construction of top structures for the remaining 685	Consultants appointed for town planning and survey of 2 areas Attorneys appointed for attending to deeds of transfer in respect of the Xhologha area Subsidy funds transferred to Amahlathi in respect of housing subsidies in respect of Xhologha housing project and also for the survey town planning of Ndakana and two adjacent areas Appointment of civil service contractors for the construction of water, sanitation and electricity infrastructure for the Xhologha Housing project Appointed and used seven emerging contractors to erect 15 houses in Xhologha. Trained local beneficiaries in the construction of top structures for the remaining 685

Function:	Protection Services
Sub Function:	Traffic and Disaster Management

Reporting Level	Detail		
Overview:	Amahlathi has a Protection Services Department which includes Disaster Management, Law Enforcement, Motor Vehicle Registration, Drivers and Learners LicenceTesting and Fire Services.		
Description of the Activity:	The Protection Services and traffic control functions of the Amahlathi municipality are administered as follows and include: Law enforcement, testing of Driver's Licences, patrolling of streets and roads, undertaking Learner's and Driver's Licence Testing, Motor vehicle Registrations, Fire Fighting with volunteers and attend to Disaster Management matters. The municipality has a mandate to: i) Ensure Traffic Law Enforcement so as to promote safety on public roads by means of patrols and speed trapping etc. ii) Issue Learners and Driver's Licences and testing thereof iii) Undertake the Registration and Licencing of Motor vehicles iv) Ensure the establishment of a Disaster Management section which includes the development of a management plan and the formation of a Management Advisory Forum and co-ordinate risk assessment hazards and vulnerability impact of disasters The strategic objectives of this function are to: i) Ensure Traffic Law Enforcement so as to promote safety on public roads ii) Testing of Learner's and Driver's Licences iii) Issuing of Learner's and Driver's Licences iii) Issuing of Learner's and Driver's Licences iv) Motor Vehicle Registrations v) Disaster Management The key issues for 2004/05 are: i) Improve Law Enforcement on public roads ii) Operate Learner's and Driver's Testing station iii) Registration of Motor Vehicles iv) Establish a Disaster Management Plan v) Establish Disaster Management Forum vi) Create Disaster awareness		
Analysis of the Function:	Statistical Information 1 Number and cost to employer of all personnel associated with policing and	TOTAL	COST <i>R 1 177</i>
	traffic control: - Professional (Senior Management) - Chief Traffic Officer - Traffic Officers - Motor Vehicle Registration Clerks - Office (Clerical/Administration) - Workers 2 Total number of traffic call-outs attended: - Emergency call-outs - Standard call-outs 3 Average response time to call-outs: - Emergency call-outs - Standard call-outs - Standard call-outs - Total number of targeted violations eg: traffic offences: - Speeding - Other	1 1 3 2 1 2 189 120 10-15 min 15-30 min	R 263

	r	1
5 Total number and type of emergencies leading to a loss of life or disaster:		
- Accidents	30	
- Fatal Accidents	2	- ()
6 Type and number of grants and subsidies received:	• "	R (000s)
Nil	Nil	Nil D 0004
7 Total operating cost of police and traffic function		R 2224
8 Fire Fighting Section		
- Consists of 14 volunteer firemen : -		
- Call outs Motor vehicle accidents	4	
Structural and other	16	
The department also has a group of 22 fire fighters involved in working on	14	
fire that are equipped for veldt fires. They respond to all veldt and forest fires		
within the jurisdiction of the Amahlathi Municipal area		
9 Number of Motor Vehicle Registration Transactions and Income		
- Number of transactions	1135	R 243
10 Number of Learner's and Driver's Licences		
- Learner's Licence Applications	1387	R 131
- Learner's Licences Issued	698	R 20
- Driver's Licence Applications	1302	R 183
- Driver's Licence Issued	404	R 32
- Duplicate Learner's and Driver's Licences	752	R 44
- Temporary Driver's Licences	673	R 29
- Other	473	R 26

Key Performance Area	Performance During the Year, Performance Targets Against Actual Achieved and Plans to Improve Performance	Current	Target
	 i) To effectively deal with disasters that occur in the Municipal area ii) Establish a Disaster Management Plan ii) To promote Public Safety on Roads iv) Ensure proper Administration functions within the department v) To provide Fire Fighting services throughout the Municipal area vi) Effective Departmental Financial Management vii) Testing of Learner's and Driver's Licences viii) Issuing of Learner's and Driver's Licences ix) Motor Vehicle Registration 		

Function:	Waste Management
Sub Function:	Solid Waste

Reporting Level	Detail		
Overview:	Includes refuse removal, solid waste disposal and landfill, street cleaning and recycling		
Description of the Activity:	The refuse collection functions of the municipality are administered as follows and include: i) The collection and removal of business and industrial refuse three times per week ii) The collection and removal of domestic refuse once a week iii) Daily collection of refuse and removal of litre and refuse deposited on the streets and sidewalks in CBD areas. iv) Collection of refuse dumped illegally on vacant properties. v) Collection of light garden refuse placed in refuse bags for removal. vi) Operate the solid waste site by daily compaction and covering of refuse deposited. vii) Allowing the collection of recoverable items from the solid waste site viii) Street sweeping. These services extend to include Stutterheim, Cathcart, Keiskammahoek, Kei Road and Amabele but does not take account the rural areas which reside within the jurisdiction of the Amahlathi Municipality. The Municipality has a mandate to: Render refuse collection services and to operate a solid waste site so as to improve the environment. The strategic objectives of this function are to: i) Ensure that refuse is collected safely and disposed of hygienically ii) Ensure that there is no build up of refuse on residential or business premises that could contribute to unhealthy unhygienic and unsafe environment which could harbour rodents etc. The key issues for 2004/05 are: i) To ensure a safe and healthy environment for the inhabitants of Amahlathi. ii) To ensure that solid waste disposal services are provided at various levels throughout the Amahlathi area. iii) Extend waste removal and collection to areas where there are no refuse removal services. iv) To improve the quality of life by providing a healthy environment.		
Analysis of the Function:	Statistical Information	TOTAL	TOTAL
1	Number and cost to employer of all personnel associated with refuse removal: Number of households receiving regular refuse removal services, and frequency and cost of service:	41	R 1, 902 R (000s)
3	 Removed by municipality at least once a week Removed by municipality less often Communal refuse dump used Own refuse dump No rubbish disposal Total and projected tonnage of all refuse disposed: 	5771 242 292 m² 23908m² 4659	R 2, 666 N/A
	- Domestic/Commercial - Garden	14710 3610	16700 4130
2	Total number, capacity and life expectancy of refuse disposal sites: - 2 Licenced disposal sites - 1 Unlicenced disposal site (Feasability study to change to transfer station)	2 1	15 - 20 years n/a

Reporting Level	Detail	Total	
5	Anticipated expansion of refuse removal service:		R (000s)
	- Domestic/Commercial	Nil	0
	- Garden	Nil	0
6	Free Basic Service Provision:		
	- Quantity (number of households affected)	2500	
	- Quantum (value to each household)	R40 per household	R 110
7	Total operating cost of solid waste management function		R 2, 666

Key Performance Area	Performance During the Year, Performance Targets Against Actual Achieved and Plans to Improve Performance	Current	Target
	 i) Completion of Stutterheim Solid Waste Disposal Site ii) Licencing of Stutterheim Solid Waste Disposal Site iii) Purchase of front-end loader to improve the operation on the Solid Waste Sites in Stutterheim, Cathcart and Keiskammahoek iv) Extension of Waste and Refuse removal to Dohne and Amabele and Kologha v) Develop an integrated waste management plan for the Amahlathi Municipality which is in line with the District waste management plan 		

Function: Waste Water Management
Sub Function: Sewerage etc

Reporting Level	Detail		
Overview:	Includes provision of sewerage services including infrastructure and purification, also includes toilet facilities and provision of V.I.P. s		
Description of the Activity:	The sewerage functions of the municipality are administered as follows and include:		
	i) Undertaking Maintanance on reticulation systems		
	ii) Provide toilets when funding is available		
	iii) Provide tanker service to empty pit latrines etc.		
	iv) Indigent free basic service on sewerage in terms of policy available		
	v) Sewerage quality control		
	vi) Maintanance and control of purification works		
	The municipality has a mandate to: i) Supply wastewater management and sewerage in terms of the RDP		
	standards		
	The strategic objectives of this function are to:		
	i) Supply an upgraded toilet facilities in areas not connected to the		
	purification works		
	ii) Install V.I.P. s to improve health standards		
	iii) Convert V.I.P.s to waterbourne sewerage where system is available		
	The key issues for 2005/06 are:		
	i) Maintanance of reticulation system and purification systems in the		
	Stutterheim, Cathcart, Keiskammahoek, Kei Road, Dohne and Amabele		
	ii) Unblock sewerage blockages		
	iii) Replace sewerage pipes where necessary		
	iv) Install infrastructure for new housing development		
	v) Assist with the emptying of pit latrines		
Analysis of the	Statistical information	TOTAL	COST
Function:			
	1 Number and cost to employer of all personnel associated with sewerage functions:		R (000s)
	- Professional (Engineers/Consultants)	1	R 514
	- Field (Supervisors/Foremen)	5	R 683
	- Office (Clerical/Administration)	3 16	R 282 R 863
	Non-professional (blue collar, outside workforce)Temporary	120	R 5
	2 Number of households with sewerage services, and type and cost of service:	120	R (000s)
	- Number of Flush toilet (connected to sewerage system)	5053	R 337
	- Number of Flush toilet (with septic tank)	0	R 0
	- Number of Chemical toilet	0	R 0
	- Number of Pit latrine with ventilation	23072	R 1 371
	- Number of Pit latrine without ventilation	0	R 0
	- Number of Bucket latrine	0	R 0
	- No toilet provision	5713	R 5 713
	3 Anticipated expansion of sewerage: - Number of Flush/chemical toilet	0	R (000s) R 0
	- Number of Pit latrine	700	R 10 000
	4 Free Basic Service Provision:	700	10 000
	- Quantity (number of households affected)	2800	
	- Quantum (value to each household)		R 36 per household
	5 Total operating cost of sewerage function		R 3 096

Key Performance Area	Performance During the Year, Performance Targets Against Actual Achieved and Plans to Improve Performance	Current	Target

i) Reduce blockages by preventative maintanance	
ii) Tanker Removal services to communities	
iii) Utilize indigent policy to provide free basic sewerage to indigents	
iv) Quality control of sewerage effluent	
v) Maintanance of reticulation and purification works	
vi) Complete capital projects	

Function: Road Transport
Sub Function: Roads

Reporting Level	Detail	<u> </u>	
Overview:	Construction and maintenance of roads within the Amahlathi Municipality's jurisdiction		
Description of the Activity:	The road maintenance and construction responsibilities of the municipality are administered as follows and include: i) Road Maintanance Plan ii) Maintanance of all municipal roads within Amahlathi iii) Provide access to rural villages iv) Resealing plan for all tarred roads The municipality has a mandate to: i) Provide maintanance to all municipal roads subject to availability of funding, this includes the gravel roads as well as tarred streets The strategic objectives of this function are to: i) Maintanance of all municipal roads on a maintanance plan drawn up to distribute funding equally amongst the wards ii) Maintanance of stormwater drains iii) Maintanance and repairing of culverts iv) Replace broke stormwater drainage pipes v) Re-gravel and re-tar Key issues for 2007/2008 i) To improve and provide access to areas which do not have decent access ii) To provide stormwater drainage of upgraded roads iii) Maintanance of existing gravel roads and tarred roads and		
Analysis of the Function:	infrastructure linked thereto Statistical information Number and cost to employer of all personnel associated with road maintenance and	TOTAL	COST <i>R (000s)</i>
	construction: - Professional (Engineers/Consultants) - Field (Supervisors/Foremen) - Office (Clerical/Administration) - Non-professional (blue collar, outside workforce) - Temporary 2 Total number, kilometers and total value of road projects planned and current: - New bitumenised in kilometers - Existing re-tarred in kilometers - New gravel in kilometers - New gravel in kilometers - Existing re-sheeted in kilometers 3 Total kilometers and maintenance cost associated with existing roads provided - Tar - Gravel 4 Average frequency and cost of re-tarring, re-sheeting roads - Tar - patchwork per m² - Gravel - patchwork per m² - Estimated backlog in number of roads, showing kilometers and capital cost - Tar - Gravel	1 3 1 38 178 0.5 1 2 26 patchwork patchwork m ² m ² 345KM 1380KM	R 565 R 382 R 112 R 2 722 R 74 R (000s) R 1 500 R 1 000 R 600 R 8 900 R (000s) R 170 R 550 R (000s) R 70 R 35 R (000s) R 830 000 R 440 000

Reporting Level	Detail	Total	Cost
6	Type and number of grants and subsidies received:		R (000s)
	i) ADM Grant	0	R 0
	ii) MIG Grant	0	R 8 129
7	Total operating cost of road construction and maintenance function		R 8 850

Key Performance Area	Performance During the Year, Performance Targets Against Actual Achieved and Plans to Improve Performance	Current	Target
	 i) Development of Road maintanance plan and implementation ii) Maintanance of all municipal roads subject to funding iii) Provide access to villages subject to funding iv) Develop a re-sealing plan for all tarred roads subject to funding and implementation v) Stormwater maintanance 		

Function:	Road Transport	
Sub Function:	Public Buses	

Reporting Level	Detail	Total	Cost
Overview:	Includes all activities associated with the provision of a public bus service to the community		
Description of the Activity:	The public bus service responsibilities of the municipality are administered as follows and include: List administration of each function here: this should detail what is offered, and how it is offered to the community> These services extend to include <function area="">, but do not take account of <function area=""> which resides within the jurisdiction of <national other="" private="" provincial="" sector=""> government. The municipality has a mandate to: <list here=""> The strategic objectives of this function are to: <list here=""> The key issues for 2002/03 are: <list here=""></list></list></list></national></function></function>		
Analysis of the Function:	<provide (as="" a="" information="" minimum):="" on="" statistical=""> Number and cost to employer of all public bus service personnel: Professional (Engineers/Consultants) Field (Supervisors/Foremen incl inspectors) Office (Clerical/Administration) Non-professional (blue collar, outside workforce incl drivers) Temporary Contract Note: total number to be calculated on full-time equivalent (FTE) basis, total</provide>	<total> <total> <total> <total> <total></total></total></total></total></total>	R (000s) <cost> <cost> <cost> <cost> <cost> <cost> <cost></cost></cost></cost></cost></cost></cost></cost>
5	cost to include total salary package Number and total operating cost of public buses servicing population: - Aged less than 10 years - Aged 10 years or greater Note: this figure should be taken from the plant replacement schedule Total kilometres of all buses travelled: <complete> Note: total number of kilometres travelled by entire fleet for year</complete>	<total> <total> <total></total></total></total>	R (000s) <cost> <cost></cost></cost>
	4 Total number of passengers: <complete> Note: total number of paying passengers travelling for year 5 Total number of bus related complaints received: <complete> Note: total number of complaints received by paying customers for year 6 Type and number of grants and subsidies received: dist each grant or subsidy separately> Note: total value of specific bus transport grants actually received during</complete></complete>	<total> <total> <total></total></total></total>	R (000s) <value></value>
	year to be recorded over the five quarters - Apr to Jun 2002, Jul to Sep 2002, Oct to Dec 2002, Jan to Mar 2003, Apr to Jun 2003. 7 Total operating cost of public bus service function		R (000s)

Key Performance Area	Performance During the Year, Performance Targets Against Actual Achieved and Plans to Improve Performance	Current	Target
<list at="" five="" key<br="" least="">performance areas relative to the above function as articulated in the 2002/03 budget here></list>	< List here the actual performance achieved over the financial year, and the variance between performance planned and actual performance, providing an explanation of the variance. Also provide details of any improvements planned for next year.		

Function: Water
Sub Function: Water Distribution

Reporting Level	Detail		
Overview:	Includes the bulk purchase and distribution of water. Bulk purchase of water is from Amatole Water Board and DWAF. Water is distributed in various rural and far rural areas in certain instances via boreholes.		
Description of the Activity:	The water purchase and distribution functions of the municipality are administered as follows and include: i) Maintanance of reticulation and purification as well as boreholes etc ii) Supplying new connections to various communities iii) Assist indigent consumers iv) Reduce water losses v) Monthly meter readings		
	 vi) Monthly billing of consumers vi) Water quality control The municipality has a mandate to: i) Supply potable water to all inhabitants in terms of the constitution and the availability of funds ii) Supply a service to the communities urban and rural 		
	The strategic objectives of this function are to: i) Ensure that all households have adequate potable water by 2010 ii) Supply yard taps to urban community ii) Supply densely populated areas with standpipes within 200 meters of household iv) Supply scattered settlements with boreholes, wells and springs		
	The key issues for 2005/06 are: i) Expand on existing supplies to communities ii) Maintain existing infrastructure iii) Upgrade water purification works in Stutterheim iv) Pipe replacement v) Meter replacement vi) Installation of prepaid meters and standpipes		
Analysis of the	Statistical Information	TOTAL	COST
Function:	Number and cost to employer of all personnel associated with the water distribution function:		R (000s)
2	 - Professional (Engineers/Consultants) - Field (Supervisors/Foremen) - Office (Clerical/Administration) - Non-professional (blue collar, outside workforce) - Temporary - Contract 2 Water usage per month 	1 5 3 16 120 18	R 513 R 683 R 282 R 863 R 48 R 2 255
	Average usage per month 3 Total volume and cost of bulk water purchases in kilolitres and rand, by category of consumer	127,41 mega liters	R 402 R (000s)
	All consumers - average per month Total volume and receipts for bulk water sales in kilolitres and rand, by category of consumer: All customers total number of households 7765 average.	91 mega liters	R 558 R (000s)
	All customers total number of households 7765 average 5 Total year-to-date water losses in mega liters and rand	<i>57 mega liters</i> 31	R 360 R 130

Reporting Level	Detail	Total	Cost
	Number of households with water service, and type and cost of service:		R (000s)
	- Piped water inside dwelling	3453	R 8 995
	- Piped water inside yard	3165	R 7 670
	- Piped water on community stand: distance < 200m from dwelling	14989	R 25 057
	- Piped water on community stand: distance > 200m from dwelling	4900	R 7 350
	- Borehole	1466	R 2 199
	- Spring	7632	R 0
	- Rain-water tank	77	R 38
7	Number and cost of new connections:		R (000s)
	Connections	15	R 12
8	Number and total value of water projects planned and current:		R (000s)
	All new water projects are planned by the Amatole District Municipality and	n/a	n/a
	Implemented by them		
9	Anticipated expansion of water service:		R (000s)
	- Piped water inside dwelling	0	R 0
	- Piped water inside yard	0	R 0
	- Piped water on community stand: distance < 200m from dwelling	800 households	R 2 000
	- Piped water on community stand: distance > 200m from dwelling	0	R 0
	- Borehole	0	R 0
	- Spring	0	R 0
	- Rain-water tank	0	R 0
10	Estimated backlog in number (and cost to provide) water connection:		R (000s)
	- Piped water inside dwelling	0	R 0
	- Piped water inside yard	0	R 0
	- Piped water on community stand: distance < 200m from dwelling	7800 households	R 22 000
	- Piped water on community stand: distance > 200m from dwelling	0	R 0
	- Borehole	0	R 0
	- Spring	0	R 0
	- Rain-water tank	0	R 0
11	Free Basic Service Provision:	07/0	5.700
	- Quantity in respect of 20735 households	2760	R 789
	- Quantum value to each household	R38 per household	
12	Type and number of grants and subsidies received:		R (000s)
40	Nil	0	R 0
	Total operating cost of water distribution function		R 5 843
Key Performance	Performance During the Year, Performance Targets Against Actual Achieved	Current	Target
Area	and Plans to Improve Performance		
	i) Maintanana of water reticulation avetame		
	i) Maintanance of water reticulation systems		
	ii) Maintanance of water purification systems iii) Maintanance of boreholes, springs and wells		
	iv) Reduce water losses		
	v) Installation of prepaid meter		
	vi) Pipe replacements where necessary vii) Water quality control		
	vii) vvalei quality curii ui		

Function:	Electricity		
Sub Function:	Electricity Distribution		
Reporting Level Overview:	Detail This function includes the bulk purchase and distribution of electricity in the licenced		
	area of Amahlathi namely Stutterheim and Cathcart. The remaining areas of the Amahlathi Municipality falls under the jurisdiction of Eskom. The function also includes maintanance of all electricity installations. The extention of networks and new electrical connections for the areas in Cathcart and Stutterheim.		
Description of the	The electricity purchase and distribution functions of the municipality are administered		
Activity:	as follows and include: i) Reticulation and distribution within the licenced area ii) Load forecasting to enable timeous strengthening of electricity networks and point of supplies. iii) Customer service which includes quotations for installation of electricity points of supply and undertaking new connections. iv) To undertake meter readings and verification thereof. v) To implement capital projects in upgrading electricity distribution networks and equipment. The municipality has a mandate to: i) Supply electricity at a reasonable cost to all inhabitants within the licenced area of Amahalthi namely Stutterheim and Cathcart. ii) Supply area lighting and streetlighting within it's area of jurisdiction. iii) Distribute and maintain all electrical installations serving the customers of the area of jurisdiction of Amahlathi Municipality. The strategic objectives of this function are to: i) Assist with attempting to reach the objective of supplying all households with electricity within the Amahlathi licenced area and Eskom area by the year 2014. ii) Maintain all electrical services under the jurisdiction of the Amahlathi Municipality. iii) Extend the free basic electricity to as many households within the whole Amahlathi Municipality subject to available funds to offset expenditure. Key issues for 2007/2008 i) To intergrate Stutterheim, Cathcart, Dohne and Amabele electricity supplies into one system. ii) To consolidate the service in order to determine discrepancies and address such discrepancies. iii) Convert conventional meters to prepaid meters iv) Roll out of free basic electricity both in municipal licenced area and Eskom		
Analysis of the Function:	Statistical Information	TOTAL	TOTAL
Tunction.	Number and cost to employer of all personnel associated with the electricity distribution function: - Professional (Engineers/Consultants) - Field (Supervisors/Foremen) - Office (Clerical/Administration) - Non-professional (blue collar, outside workforce) Total quantity and cost of bulk electricity purchases in kilowatt hours and rand, by category of consumer - Residential - 420 Prepaid - Residential - 369 Conventional - Commercial - 179 Prepaid - Commercial - 149 Conventional - Industrial - 26 KVA demand - Industrial - 26 KVH - Municipal Services - 30 KWH - Municipal Services - 3 KVA Demand - Municipal Services - 35 Streetlights - Agriculture - 2 Land Rate	1 2 Nil 6	R (000s) R 508 R 305 Nil R 315 R (000s) R 3 045 R 308 R 37 R 2 625 R 29 R 8 775 R 139 R 84 R 18 R 340 R 88